



Ellen Noble Heckerd, PT MS, P.C.

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MISSED APPOINTMENT POLICY

Consistency is critical for success of your program. I will be flexible and thoughtful in our scheduling. I ask you to be thoughtful when making your appointments so that we can schedule for success.

If you must cancel your appointment, please call with at least 24 hour notice.

Two missed appointments without notice may result in a discharge from physical therapy services

Patients who repeatedly miss appointments without notice will be charged \$100 at the discretion of the therapist.

If you are more than 15 minutes late for your appointment you may not be seen. If you are repeatedly late (3+) then you may be discharged.

If you have any questions, feel free to ask me.

Thank you in advance for reading this and making the commitment to your program.

Ellen N. Heckerd PT

Patient signature _____ Date _____